

**COMING!!**

**July 2009**

## **Automated Trash Collection & Weekly Recycling**



(bagged trash only in toter)

**Town Manager's Office  
1009 Main Street  
Tewksbury, MA 01876**

978-640-4300

### **Frequently Asked Questions**

#### **What is the reason for the change in garbage collection?**

Automation has been shown to reduce operating costs, improve appearance of our neighborhoods, and reduce injuries to workers. The immediate benefit would be the increase in recycling. Our recycling rate is one of the lowest in the State at 14 %.

#### **When will the new program start?**

July 2009, our first "trash day" in July. There are 3 additional towns going to automated trash pick up on July 1, 2009 and they are Billerica, Burlington and Tyngsboro.

#### **What is automated trash collection?**

Automated trash collection service uses a single, one-person vehicle with a mechanical arm to empty the container, and returns the container to its original curbside position. Simply place the toter at the curb with the arrows on the cover pointing to the street.

#### **When will the toters arrive?**

End of May and the month of June each single family residence will receive one (1) 64 gallon wheeled toter and each condo residence and family suite will receive (1) 35 gallon toter for trash for use on the "first trash day in July", and beyond. Toters will be delivered to the curb, at the spot where they should be placed for collection

#### **Will the toter hold all the resident's trash?**

The large 64 gallon toter holds about 3-5 garbage bags. No residential unit should generate more than 64 gallons per week, especially if they are recycling.

**What do we do with garbage that will not fit in the wheeled toter?** There will be "stickers" available to purchase for \$5. The 64 gallon cart will hold 3 to 5 regular bags of trash.

### **Frequently Asked Questions**

Trash inside the wheeled toter does not require a "sticker". Please bag your trash and tie securely before placing in the wheeled toter, any bag can be used, any color, any size. For all trash above and beyond what fits in the wheeled toter - with the lid closed - the resident will be responsible for buying a Town of Tewksbury "sticker".

#### **Where do we buy the "sticker"?**

The "sticker" will not be available until June. They can be purchased from Allied Waste for \$5 each and are intended for all refuse that does not fit in the wheeled toter. Trash inside the toter does not require the use of the "sticker".

#### **May a resident place trash bags outside the toter?**

Only approved Town of Tewksbury "stickers" will be accepted. These stickers are available at Allied Waste; they should be placed on the trash bag and placed next to the Toter.



**Examine your cart for material to keep out!  
Reduce, Reuse & Recycle**

The Town will continue the "dual stream" collection on your trash day. Dual stream means you will need to separate paper products from "containers". Resident should place "paper" items in one bin and bottles and cans in another bin.

## Frequently Asked Questions

### Can I purchase a second toter?

Experience from other towns has shown there is no need for a second toter when the resident recycles properly. However, you have an option for a second toter at a cost of \$145 a year for the 64 gallon toter and \$120 a year for the 35 gallon toter. Remember, you are not buying a toter for a year, you are paying for the collection and disposal of 64 gallons worth of refuse for 52 weeks; more than 3200 gallons over the course of a year. As with the first toter, the second toter remains the property of the Town.

### What items should not be placed in the toter?

All waste should be placed in trash bags prior to being discarded in the toter. This keeps the toter clean and odor-free. Items that should not be placed in the toter include, but are not limited to; construction materials, tires, motor oil, paint, hot ashes, gasoline, hazardous materials, yard waste, etc.

### When do we start using the toter?

Toters should NOT be used before the "first trash day in July". Toters placed curbside in June will not be emptied.

### May resident use their old trash can?

No, the truck will only pickup the new toter. However, the resident can utilize it for other purposes, such as storage, garden use, or even to set their commingled recyclables at the curb. Free recycling stickers are available at the Town Hall and DPW and can be affixed to the barrels.

## Frequently Asked Questions

### Who do the Toters belong to?

The toters remain the property of the Town of Tewksbury and stay with the house when you move. Toters have a Tewksbury Town Seal and a serial number associated to a particular address. You may mark your house number on the toter; but do not paint or deface the toter in any other way. Each toter comes with a five year warranty and all reasonable repairs will be made free of charge.

### Where do we place the Toter on trash day?

Place Toter at least two feet apart and two feet from parked cars, recycling bins, fences, mailboxes and other obstructions. Unhook, and remove, any temporary bungee cords or tie-downs you may have used to secure the lid, before setting the wheeled toter out on collection day. Toter and bags must be placed out on "trash day" by 7 am. Only official Town of Tewksbury Wheeled toters and Town of Tewksbury "stickered" bags will be collected on trash day. No other trash will be picked up.

### Is there a charge for bulky items?

No. "Bulky" items, such as chairs, sofas, etc. will require collection appointments. You will need to call 1-800-442-9006 to make an appointment. Please place the items curbside on the date assigned by the contractor.

### What if I have a TV or an appliance?

There is no change to the current Appliance, CRT, and white good collection. Call Appliance Recyclers at 877-228-2898 or go to [www.applrecyl.com](http://www.applrecyl.com).

## RECYCLING!!!

### Recycling will continue to be every other week

Recycling will continue to be collected every other week and is indicated by red or blue on the recycling calendar.

### What about cardboard?

Cardboard should be placed out for recycling. All boxes need to be broken down into 3' x 3' bundles.



### How do I get a recycle bin?

Recycle bins can be purchased at the DPW Office, 999 Whipple Road. The cost is \$7.00 per bin. Recycle stickers are also available in the DPW Office and Town Hall free of charge. These can be affixed to your old trash barrels. These barrels can be used for yard waste and/or recycling.

For more information on recycling please check your recycling calendar, visit the Recycling Committee's website [www.tewksbury.info/recycle](http://www.tewksbury.info/recycle), or call the Selectmen's Office 978-640-4300.